

## Ville Ilmonen from Caverion won a European thesis competition

Caverion Corporation Article June 1, 2016 at 12.00

### Ville Ilmonen from Caverion won a European thesis competition

Ville Ilmonen's study on Caverion has been rewarded as the best master's thesis in Europe in the field of technical maintenance. The choice was made by the European Federation of National Maintenance Societies (EFNMS). The prizes were handed out at the biennial EFNMS Conference in Athens 31, May.

The topic of the thesis is the scheduling of the field services. For the research, Ilmonen interviewed and observed Caverion's dispatchers, service managers and field service technicians in Helsinki and Turku in Finland, in Stockholm, Sweden and in Oslo, Norway.

"Making the thesis for Caverion was challenging yet rewarding process. I received support and help from many and my thesis was taken seriously already at the beginning. After my graduation, I have had the opportunity to pilot some of the findings of my work in dispatch in Finland and I currently work as a unit manager of a Service Center. That means that I am still involved in developing the dispatching and scheduling processes at Caverion," says Ilmonen, who studied Information Networks at the Aalto University School of Science.

Caverion is actively supporting the education in our industry and has cooperation with schools and institutes of higher education. The advisor of Ilmonen's thesis was Jussi Lehtonen.



Image: Ville Ilmonen (on left) with Marco Macchi, secretary of the Award committee.

**For more information, please contact:** Ville Ilmonen, tel. +358 50 4395 381, [ville.ilmonen@caverion.com](mailto:ville.ilmonen@caverion.com)

*Caverion designs, builds, operates and maintains user-friendly and energy-efficient technical solutions for buildings, industries and infrastructure. Our services and solutions are used in commercial and residential buildings and on industrial and public sector properties, as well as in processes, ensuring business continuity, safety, healthy and pleasant surroundings, optimal performance and cost management. Our vision is to be a leading European provider of advanced and sustainable life cycle solutions for buildings and industries. Our strengths include technological expertise and comprehensive services, covering all technical disciplines throughout the entire life cycles of properties and industrial plants. Our revenue in 2015 was approximately EUR 2.4 billion. Caverion has over 17,000 employees in 12 countries in Northern, Central and Eastern Europe. Caverion's shares are listed on Nasdaq*

*Helsinki. [www.caverion.com](http://www.caverion.com)*

*@CaverionGroup*

*Join our story: [www.caverion.com/Csaga](http://www.caverion.com/Csaga) #Csaga*